INFORMATION FOR VISITORS TO SOUTH AFRICA

COMMUNICATION - For international calls from South Africa to the USA or Canada, use the following dialing sequence. 00 + 1 + (city area code) + (local phone number) from a cell phone.

For international calls from the USA or Canada to South Africa, dial the following sequence. 011 + (27) + (city area code) + (local phone number) from a land line + (27) + (city area code) + (local phone number) from a cell phone.

Cell phone coverage in all the major towns and cities is very good. Please contact your provider for information on roaming.

WATER – Generally, tap water throughout South Africa is safe to drink, however bottled water is readily available. We encourage you to use reusable water bottles to reduce the use of single use plastics where possible.

TIME – Two (2) hours ahead of GMT. South Africa does not observe daylight savings. Eastern time plus 7 hours from the beginning of November to mid-March. Eastern time plus 6 hours from mid-March to beginning of November.

VISAS – United States of America and Canadian passport holders will be issued with an entry permit valid for 90 days upon arrival into South Africa. The South African Government requires that you do have at least two blank visa pages in your passport for a visitor's entry and exit permit to be stamped onto.

MALARIA – If you are visiting an area where malaria is found – this includes the Greater Kruger National Park area incorporating the Sabi Sands, Thornybush, Timbavati Kapama, and other private game reserves, please contact your physician or

travel clinic for advice as to what precautions against malaria they suggest for you.

ELECTRICITY – Power supply is 220v, 50 Hz. Most outlets require the type M plug with 3 round pins as pictured. Sometimes type C plugs with two pins are found on appliances. US-made appliances may need a transformer. Most properties have international plug points in the rooms, or adaptors (sometimes a limited number) available should you need them. Many also have USB points in the rooms too.



MONEY MATTERS Currency

The currency unit is the Rand (ZAR), denoted by the symbol R. Foreign currency can be exchanged at local banks and Bureaux de Change which offer the best exchange rates, but it is possible to change money at hotel receptions.

Banks

Most banks are open Monday to Friday 9:00am-3:30pm and Saturdays from 8:30am-11:00am. Automated teller machines (ATM's) / Cash Points are found in every large town and at airports.

Credit and Debit Cards

Visa and MasterCard are widely accepted. American Express and Diners less so. Please let your bank know if you plan on using your cards in South Africa.

SHOPPING – Shopping centers, particularly in Johannesburg, Cape Town and Durban are excellent as are craft markets. Jewelry, African

handicrafts such as leather goods, carvings, sculptures, paintings, bead work and woven articles are popular purchases. Most shopping centers operate 7 days a week except for some holidays. Duty free shopping at airports also offer a wide variety of these items as well as locally produced wines and gins etc.

Value Added Tax – VAT is 15%, levied on most products and services. Foreign tourists can have VAT refunded at a port of exit provided the value of each invoice purchased exceeds ZAR 50.00 and the total value of all items exceeds ZAR 250.00 You must have a valid passport, valid tax invoices and must produce the goods if requested. The invoice must stipulate that it is a VAT invoice and show the amount charged.

US AND CANADIAN IMPORT REGULATIONS – The import of meat or meat products (dried, canned etc.), plants, seeds, vegetables, fruits, livestock, endangered wildlife species and products thereof (clothing and accessories), including Ostrich eggs and animal skins, into the United States and Canada is prohibited.

FLIGHT CHECK-IN - Please refer to your air itinerary for suggested check-in times. Always have electronics fully charged as you may be asked to activate them for security checks.

FINAL NOTES – Your safari offers but a small glimpse of the diversity that is Africa. Some areas you visit will be quite poor by North American standards. Leave jewellery at home and carry only small amounts of cash. Lock valuables and passports in your rooms safes or leave them with camp managers.

INFORMATION AS OF 8 MAR 2023 - SUBJECT TO CHANGE WITHOUT NOTICE